

Press release

2020-11-05

Self-service application for Macao SAR travel documents and visit permit to Hong Kong is extended to minors

Following the introduction of online application for Macao Special Administrative Region (Macao SAR) travel documents and the visit permit to Hong Kong in 2019, the Identification Services Bureau (DSI) continues to launch measures to facilitate formalities for identification documents. Starting from 5th November 2020, citizens can use self-service kiosks to lodge the first-time or renewal application for the Macao SAR Passport, the Macao SAR Travel Permit, and the Visit Permit for Residents of the Macao SAR to the Hong Kong SAR for eligible minor children.

The new measure targets on minors who are above 1.5 meters in height and are holders of valid Macao SAR Resident Identity Cards. Their parents or guardians who are holding Macao SAR Resident Identity Cards can lodge the application for the above-mentioned documents on behalf of the minors with self-service kiosks. The underage applicant and their parents or guardians must be present when lodging the application. They will need to follow the system instructions to complete the required procedures. In addition, the parents or guardians can authorize another person to collect the document on their behalf at any collection site (such as the Identification Services Bureau at the China Plaza in Avenida de Grande Praia, the Government Services Centre in Areia Preta or the Government Services Centre in Islands).

Citizens can go through the above-mentioned formalities anytime at five 24-hour self-service locations of DSI. Kiosk locations can be found at www.dsi.gov.mo/kiosk_e.jsp. For more information about the service, please refer to DSI's website (www.dsi.gov.mo). For enquiries, please call 2837-0777 or 2837-0888 or email to info@dsi.gov.mo.

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1.5m

24

- ✓ Holders of Macao SAR Resident Identity Card
- ✓ Above 1.5 meters in height
- ✓ Applicant's parents or guardians must be present when lodging the application

身份證明局
自助服務機

Official Wechat ID : 澳門身份證明局DSI
WeChat ID : dsimacau

Scan for more information

Please visit the DSI website for details.
www.dsi.gov.mo

The advertisement features a light blue background. At the top left, there is an illustration of a self-service kiosk with the text '身份證明局' (Identity Bureau) and '自助服務機' (Self-service kiosk). In front of the kiosk are three stylized human figures: a woman in a red dress, a child in a yellow shirt and blue shorts, and a man in a white shirt and brown pants. A red vertical line indicates a height of 1.5m. To the left of the figures is a circular clock icon with the number '24' and a red arrow, signifying 24-hour service. To the right, the main headline is in large, bold, yellow-outlined text. Below the headline, the word 'minors' is written in a blue, rounded font inside a yellow cloud shape. A circular inset image shows a man in a suit and two women interacting with the kiosk. At the bottom, there are two QR codes: one for the DSI website and one for the official WeChat ID. A red button with white text 'Scan for more information' is located below the WeChat QR code. A yellow box on the left side contains three checkmarks and their corresponding conditions.

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